

**CORONAVIRUS (COVID-19)**

At Bay Area Mortuary, the safety of our customers and employees is our uncompromising priority, and we are closely monitoring the novel coronavirus (COVID-19). We are engaging daily and leading the conversation with medical professionals, the Santa Clara County Public Health Department, the Centers for Disease Control (CDC), the World Health Organization (WHO) and other government agencies about the role of funeral service as it relates to the novel coronavirus (COVID-19) situation.

Bay Area Mortuary is open during normal hours of operation and taking proactive steps to promote wellness. As a community leader serving families for 25 years, listed below are a few of the steps we are taking to protect the health of employees, guests, and the community at large:

- We ask that **funeral, burial, cremation and domestic/international repatriation arrangements be made via telephone, email or video conference**. Our phone number is 408-998-2202.
- **Gatherings of over 35 people are not permitted per government authorities. We are encouraging the Live Webcasting of funeral services** allowing people to stay home and not come to our facility.
- **Funeral services may still be held**, however, to keep in accordance with Centers for Disease Control (CDC) and Public Health & Safety guidelines, they will be **limited to immediate family (no more than 10 people)**.
- We request guests who are experiencing any cold or flu-like symptoms including fever, cough and shortness of breath refrain from visiting Bay Area Mortuary at this time. Again, phone, video conference and live webcasting services are available.
- Increased frequency and more stringent cleaning and disinfecting of our facility using EPA approved products, with particular attention to high touch areas.
- Making hand-sanitizer and masks readily available to guests and patrons.
- Posting information in multiple languages throughout the facility in regards to Guard Against the Novel Coronavirus (COVID-19), Stopping The Spread of Germs, Proper Hand Washing and the Importance of Social Distancing.

We believe we have a responsibility to do all we can to minimize the potential spread of COVID-19. The steps noted above are to protect and ensure the safety of both our guests and employees while remaining open for the communities we serve and are proud to be a part of. We wish you, your family and friends good health and appreciate your understanding and cooperation as we all work together during this challenging time.

For reliable and up-to-date information about COVID-19, please see resources from the [World Health Organization](#) and the [Centers for Disease Control and Prevention](#).